



PRESIDENTS REPORT

Happy New Year to you all - 2008 has already proved to be a year of exciting changes - and it has only just begun.

ARM is going through a metamorphosis; a profound transformation that effects our appearance, structure and function.

From every particle in the Universe, to every molecule in our bodies, change is constant. Forever breaking down and reforming, nothing ever remains the same. The only aspect of our reality that remains constant and unchanging is the inevitability of change.

Change is necessary. Much like the amazing rain we are experiencing: Sometimes brutal, but always essential. Anything that is not strongly established gets washed away. What remains is revitalized and nourished, to grow and prosper in a fresh environment.

ARM needed to embrace the spirit of change and transformation, or suffer the inevitable consequences of having unwanted changes imposed upon us. By willingly choosing to cast off and reform ourselves, staying tuned to the needs of the times, we pre-empt unwanted outcomes, and choose our own destiny.

The most profound change is to ARM's administration. It was inevitable that we move forward into the 21st Century, update our technology, and change our methods and performance. Skilled professionals are being sourced to provide ARM with opportunities to upgrade every aspect of our procedures and presentation.

Another noticeable change is the departure of Karen Fan from our Head Office. Our updated technology and administration meant Karen's position was made redundant. Karen leaves with our sincerest wishes for a bright and prosperous future.

We have not only revamped our old Newsletter and changed it to a quarterly Journal; we have moved our Head Office. We no longer share our part of Blaxland Road with the local "Adult" shop, and an endless stream of buses and trucks. With our

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technological changes and a thorough clean-up of the Office, we found ourselves occupying a space we could no longer fill. Our needs were streamlined and required relocation.

We now share a beautiful, clean and peaceful environment with Bethany Holistic Healing Centre, in Margaret Street, Strathfield.

New technology will mean our services to you, a valued Member of ARM, will improve and increase. Your ability to speak to someone when you phone the Office will remain. Even though I do not live in Sydney, I am able to answer the phone, with full access to our "Office", from my home. I will be able to talk with you and help you in every way possible. If I am unable to respond immediately or within an hour, your call will always be directed to another Committee Member. There will be no "go-between".

Once our new systems are in place, we will be able to alert you when your Insurance Certificate of Currency and Senior First Aid Certificate is about to expire. This will leave you time to respond before the expiration date. Our new approach leads us to one question: How can we best serve you? We want to know what needs and responsibilities you have, that we can help with.

I hope you will make every effort to attend our General Meeting on the 24th February, when all the details of our changes will be explained and you have the opportunity to ask questions. On behalf of the ARM Committee, I thank you for your loyal support and we are grateful for your company as we move forward to a bright and prosperous future.

Gai Herne
National President